

GDPR Privacy Statement –Anna’s All About Pets 24/06/2025

At Anna’s All About Pets we take your privacy seriously and are committed to protecting your personal data in compliance with the UK General Data Protection Regulation (UK GDPR).

What Information We Collect

We may collect and store the following information:

- Your name and contact details (address, telephone number, email)
- Your dog’s name, breed, age, and medical or behavioural notes
- Appointment history and grooming preferences

Why We Collect This Information

We collect this data to:

- Provide dog grooming services
- Contact you regarding appointments or health/safety concerns
- Maintain accurate service and medical records for your pet
- Comply with legal and insurance obligations

How Your Data Is Stored

Your information is stored securely either in a locked physical file or on a password-protected digital system. We do not share your data with third parties unless legally required.

How Long We Keep Your Data

We retain client records for up to 7 years in line with HMRC and insurance requirements. After this period, data is securely deleted or destroyed.

Your Rights

Under GDPR, you have the right to:

- Access the personal data we hold about you
- Request correction or deletion of your data
- Withdraw consent at any time
- Lodge a complaint with the ICO (Information Commissioner's Office)

Contact Us

If you have any questions about how your data is handled, please contact:

Anna's All About Pets

Email: enquires@annasallaboutpets.com

Phone: 07715 237 215
