

All About Pets T&C's

1. All About Pets will not be held responsible or liable for any underlying skin or health issues/problems that grooming may expose.
2. All About Pets cannot be held responsible for the standard of grooming or mishaps that may occur while grooming dogs with behaviour problems.
3. All About Pets reserve the right to stop a groom at any point due to aggressive behaviour. The full groom fee will be charged.
4. The owner must understand that if the dog needs extra time spent on him/her due to de-matting or behaviour there will be an extra charge for this
5. The owner must understand that if the dog is severely matted the groomer may have to shave of the coat due to the Animal Welfare Act.
6. All About Pets will not groom dogs who are pregnant or in season
7. If fleas are found a flea shampoo will be given and charged at as a wash and blow. An additional cost of £10 will be apply, this will cover the costs of flea bombs needed for decontamination of the groom room.
9. 50% Of the groom will be charged in advance.
10. 24 hrs notice is required for cancellations. The outstanding groom cost will be charged and paid in full before re-booking.